



NEWS SPLASH

Winter 2008

WATER, WATER EVERYWHERE!

The Sammamish Plateau Water and Sewer District provides water and sewer service and responds to leaks in water main distribution lines and sewer collection lines. We **do not** provide services for surface water issues such as drainage problems, clogged catch basins, runoff or flooding caused by periods of heavy rain. Depending on where you live in the District, you may want to contact one of the following agencies if you see unusual patterns of surface water runoff or flooding during heavy rain events:



City of Sammamish: For public works emergencies that occur Monday through Friday during normal office hours (8:30 am – 5:00 pm) please call or City Hall at (425) 295-0500 or Public Works Operations and Maintenance at (425) 369-8913. For public works emergencies after-hours, holidays and weekends, please call the public works emergency dispatch number at (206) 296-8100.

City of Issaquah: To contact Public Works Operations during business hours (7:30 am to 4:00 pm, Monday through Friday), call (425) 837-3470. For after-hours emergencies, call (425) 837-3200.

Unincorporated King County: For issues related to flooding and drainage issues in any areas that are off of the road right-of-way call King County Surface Water Management at (206) 296-1900. For road flooding or clogged catch basins, contact King County Road Services at (206) 296-8100.

PLEASE NOTE: If you are not sure whether or not the flowing water you are seeing is due to surface water runoff from a rain event or a broken water line, **please call the District at (425) 392-6256** and we will send out a staff person immediately to investigate whether or not the issue is related to District infrastructure. Thanks for your assistance!

HAVE YOU CHANGED YOUR PHONE NUMBERS?



Please let us know if you have changed your phone numbers. In the event of a water emergency at your home, we would like to be able to contact you quickly to alert you to the situation. Please contact our Customer Service Department at (425) 392-6256 to ensure that we have correct numbers for you in our database. You can also send us an email at billing@sammplat.wa.org with the current information. Thanks for your assistance!

WINTERIZATION QUICK TIPS



- * **Disconnect and drain all hoses**
- * **Cover all hose spigots with protective coverings**
- * **Insulate all pipes in unheated crawl spaces**
- * **Turn off and blow out irrigation systems**
- * **Find your master shutoff valve before an emergency arises**

GENERATOR SAFETY

- **SAFETY FIRST! You can best protect yourself and others by always consulting a licensed electrician before purchasing and using a generator!** An electrician can help you determine the amount of power you need prior to purchasing your generator and can ensure safe installation and operation.
- If you have a sewer grinder pump on your property, contact the District for our brochure **"What you need to know about your wastewater grinder pump system"** which has information on grinder pump electrical requirements for generators.
- Incorrect generator use can lead to carbon monoxide (CO) poisoning from the toxic engine exhaust, electric shock or electrocution and fire. Follow all directions supplied with the generator.
- Never use a portable generator in a garage, carport, basement, crawlspace or other enclosed or partially-enclosed area, even with ventilation. Place the generator away from windows, doors and vents that could allow carbon monoxide to travel indoors. Install a carbon monoxide detector in your home for your protection.

This information is provided by the Washington Department of Health.

HYDRANT TAMPERING IS AGAINST THE LAW!

Our customers pay a price for water loss due to hydrant tampering, whether caused by malicious mischief or outright water theft. In addition to being against the law, tampering with hydrants can affect public health and safety, and could allow contaminants to enter the drinking water supply. **If you observe anyone other than water district or fire district personnel connecting to or tampering with a fire hydrant, please report it to the District at (425) 392-6256 as soon as possible!** Water district personnel are available 24 hours a day to take your call. After hours, you will be directed to our on-call paging system.

When you call, please include such information as the **address or cross streets where the infraction occurred, vehicle license number, a description of the vehicle, and a description of the individuals involved.** Include color, logos, and type of vehicle, such as tanker trucks, hydro-seeders, sweepers, or trailers with tanks. Water district and fire district vehicles will be plainly marked with agency logos. Contractors are required to call the District daily before utilizing water from a hydrant, and they must receive a District permit to authorize hydrant use. Please leave a contact phone number where you may be reached if we need further information. **Do not approach or try to block vehicles, but report the incident to the District immediately!** District personnel will be dispatched to investigate the situation. The District will fine unauthorized users and will prosecute anyone tampering with hydrants according to RCW 57.08.180, which makes unpermitted and unauthorized connections unlawful. Tampering with public water supplies is a serious offense and violators will be punished to the fullest extent of the law. Thanks for your help!



District mascots Water Willie, Little Drip and Wayne Drop enjoy a day in the snow!



**SAMMAMISH
PLATEAU**

WATER AND SEWER DISTRICT
1510 • 228th Ave. S.E. • Sammamish, Washington 98075
(425) 392-6256 • Fax (425) 391-5389 • www.sammplat.wa.org